



# NETAJI SUBHAS OPEN UNIVERSITY

## DEPARTMENT OF CONTROLLER OF EXAMINATIONS

134/1, Meghnad Saha Sarani, Kolkata-700 029

☎: 2465-6936; Website: www.wbnsou.ac.in

Memo No.: COE/337/23

Date: 31/08/2023

## NOTICE

Online submission of Assignment for 1) BDP Term-End Theory Examination, December-2022 & June-2023 and 2) UGDP (Under CBCS) Term-End Theory Examination, December-2022 (SEM-I and SEM-III) & June-2023 (SEM-II and SEM-IV) will be completed on 02/09/2023 (02:00 p.m.). In our earlier examination form submission Notice (Memo No.: COE/118/2023, Dated: 12/05/2023, in page no.6, point no.1) it has been clearly mentioned that at the time of Examination, if Registered Mobile Number and Alternative Mobile Number are tagged with other enrolment number/s then it will be blocked otherwise **"OTP will be delivered to either Registered or Alternative Mobile Number"**. So, the learners have been asked to put their own Mobile Number at the time of Examination form submission. But, it is learned that (1) both **Registered Mobile Number and/or Alternative Mobile Number** have been tagged with other enrolment number/s, (2) both **Registered and Alternative Mobile Number** of some learners are not working, (3) Registered Mobile Number was inactive and at the same time the learner didn't mention **any Alternative Mobile Number** at the time of submission of Examination Form. Consequently, it has not been possible to send **the confidential OTP** to any of these Mobile Numbers. As a result, the learners could not submit their Online Assignment. For such cases, to submit the Online Assignment learners are requested to follow the undermentioned procedure:

- 1) Only such learners who are having the above issues/problems may click on the following link on the login page of Online Assignment Submission Portal - **"My Registered Mobile Number and Alternative Mobile Number both are not working"**.
- 2) To click the above link, the learner will be allowed to submit a form where -
  - a) Learners can put a **New Alternative Mobile Number**, which must be **UNIQUE** in the sense that it has not been tagged to any other Enrolment Number/s. **This New Mobile Number should have an evidence / proof that is owned by the concerned learner.**



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- b) The learner has to upload a scanned image of one authentic document viz. his/her **Aadhaar Card / Bank Pass book etc. where the said New Alternative Mobile Number is printed and clearly visible.**
- 3) While submitting the form, that Mobile Number will be verified with an OTP. If this Mobile Number is **UNIQUE**, then validation will be **PASSED**.
- 4) If this **Number is found to be already tagged** with any other Enrolment Number/s in the database, then an error message **"Sorry! That Mobile Number has been already tagged to another Enrolment Number. Please provide a Unique Mobile Number of your own"** will be displayed. Accordingly, validation will be **FAILED** and learner cannot proceed further. Then learner can click **'Cancel'** Button to return to login page.
- 5) After successful submission of the above-mentioned form, the learner may come back **after 3 hours** to visit the respective Online submission of Assignment portal login page to login his/her Assignment submission – Dashboard using the New Alternative Mobile Number supplied by him/her in the above-mentioned process.

This may please be noted that the learner concerned may avail the scope of correction of Alternative Mobile Number **from 01/09/2023**.

**Helpline Number : 9830338974**

**Date : 26.08.2023 to 02.09.2023**

**Time : 11:00 a.m. to 5:00 p.m.**

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*31/08/23*  
Prepared by

*R*  
*31/8/23*  
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(Rokeya Ray)  
Controller of Examinations